



Questions To Ask Your DRaaS Provider

- Are there limits to the line-of-business apps and platforms the DRaaS will backup?
- Are you offered local backups as well as cloud-based backups?
- What kind of file size management does the DRaaS include?
- Are the apps, operating systems, and databases you use directly supported by the DRaaS?
- Is the data regularly synchronized?
- How long does it take to begin the recovery process after a disaster?
- Is the service provider available 24/7?
- Is there any self-service option for the DRaaS recovery?
- Are there significant losses in performance to apps and operating systems when they are hosted in the cloud during recovery?
- What kind of availability does the DRaaS provider guarantee?
- Is there a limit to the number of virtual machines that can be supported?
- Are there additional charges assessed while using the cloud backup during recovery?
- How is the restoration handled, and how quickly?
- What risk is there of data loss during recovery?
- How much downtime must be planned for?